



**Residency:** In order to qualify for the **ShoCare Program** you must be a Montana resident or have been referred by a Montana physician.

**Income Guidelines:** Use the enclosed table to determine your eligibility for **ShoCare**. Income includes gross wages, business income, social security and other government payments. Please include medical debts on the application as this is a consideration even when income guidelines are exceeded.



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Charitable contributions gratefully accepted

[shodair.org](http://shodair.org)

- Income is defined to include all sources of household income including but not limited to: gross wages, social security, governmental assistance, child support, alimony, unemployment compensation and business and investment income.
- Shodair will also consider how much other medical debt you owe in determining your ShoCare discount.

# ShoCare

For affordable care

A sliding scale financial assistance program to help qualified individuals and families pay for psychiatric and medical genetic services at **Shodair Children's Hospital**.



P.O. Box 5539  
Helena, MT 59604



**ShoCare** is a financial assistance program designed to help patients pay for services at Shodair. Discounts are offered according to family size and income levels, based on current federal poverty guidelines. The program applies to both psychiatric and medical genetic services provided by Shodair.

For more information about **ShoCare**, call us at **(406) 444-7507**.

## Frequently Asked Questions

### Must I be uninsured to qualify for **ShoCare**?

No, anyone owing a self-pay balance on their billing statement can be considered for **ShoCare**, regardless of whether they have insurance.

To qualify for the program, you must meet the income guidelines defined in the table included with this brochure.

### Once I qualify for the **ShoCare** discount program, will all of my medical expenses be discounted?

Expenses covered by the **ShoCare** program include all open self-pay balances after available resources, including Medicaid, CHIP, and third party payers are exhausted.

Eligible expenses include hospital inpatient, residential, and outpatient charges. Other physician-ordered services may also be eligible for the **ShoCare** discount.



### How do I apply for **ShoCare**?

You can pick up an application at the reception desk of the hospital, or download the application and filing instructions from our website ([shodair.org](http://shodair.org)). You may also request that application materials be mailed to you by calling us at (406) 444-7507 or 1-(800) 447-6614.

To be considered for **ShoCare**, you must submit the completed and signed application form and mail to Shodair Children's Hospital, P.O. Box 5539, Helena, MT 59604.

### What must my income be to qualify?

Eligibility for **ShoCare** is based upon your family size and income levels. The enclosed table will help determine the eligible discount.

### How is family size determined?

A household consists of all persons who occupy a housing unit, whether they are related or not. It includes the head of household, spouse, significant others, and any dependents living in the same house.

### Can I apply if I own my home?

Yes.

### I have insurance, but it will cover only part of my bill. Can I still apply?

Yes. If you think your insurance will cover only a portion of your bill, apply for **ShoCare** right away. You can also apply if you have Medicare, because **ShoCare** may help cover part or all of the cost of your co-insurance or deductible.

### Am I eligible to receive a discount on balances I already owe to the hospital?

No. The **ShoCare** discount program applies only to new balances incurred during the time period identified on the **ShoCare** application. Accounts that have been turned over for collection are not eligible.

### Will **ShoCare** cover other medical bills besides the ones I have at Shodair?

No. The **ShoCare** program is limited to medically necessary hospital charges at Shodair Children's Hospital, and does not include personal physician or other professional charges that are not billed by Shodair.

