

Shodair Children's Hospital

Administrative Policy Manual

TITLE: Uninsured Self-Pay Discount Policy

AREAS AFFECTED: All Shodair Services

POLICY OWNER: Maria Valdenegro, CFO

PURPOSE:

Shodair Children's Hospital offers a 25% uninsured self-pay discount to any patient who receives care at Shodair for all related inpatient and outpatient charges. In addition to the 25% uninsured discount, a prompt pay discount can be applied to any balance that are paid in full within 30 days of the initial statement, upon guarantor request.

POLICY:

Shodair is committed to providing high quality care regardless of a patient's ability to pay. Shodair would like to work with patients and/or guarantors to ensure timely payment of outstanding balances on patient accounts.

All uninsured self-pay accounts will automatically qualify for a 25% discount on all inpatient and outpatient charges.

Once the discount has been applied, the remaining self-pay balance is the responsibility of the patient and/or guarantor. The patient and/or guarantor is expected to pay the remaining balance in full, setup a payment plan, or apply for financial assistance through the ShoCare discount program.

Any exceptions to this policy must be approved by the CFO.