



**Nondiscrimination  
and  
Accessibility  
Policy**

# Nondiscrimination and Accessibility Policy

Shodair Children's Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity). Shodair Children's Hospital does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity).

## Shodair Children's Hospital:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

Qualified sign language interpreters

Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

Qualified interpreters

Information written in other languages

If you need these services, contact Katie Wahl 406-444-1101

If you believe that Shodair Children's Hospital has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity), you can file a grievance with:

Katie Wahl RN, MSN

2755 Colonial Dr. Helena, MT 59601

406-444-1101 (phone)

406-444-7588 (fax)

kwahl@shodair.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Katie Wahl, Quality/Risk/Accreditation/ RN Specialist is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <https://www.hhs.gov/ocr/complaints/index.html>



## Section 1557 of the Affordable Care Act

Shodair Children’s Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Under Section 1557 of the Affordable Care Act (ACA), Shodair Children’s Hospital has provided the availability of language assistance services free of charge for individuals with limited English proficiency.

Provides free language services to people whose primary language is not English, such as:

### English

Shodair Children’s Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

### Español (Spanish)

Shodair Children’s Hospital cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 406-444-1101

### Tiếng Việt (Vietnamese)

Shodair Children’s Hospital tuân thủ luật dân quyền hiện hành của Liên bang và không phân biệt đối xử dựa trên chủng tộc, màu da, nguồn gốc quốc gia, độ tuổi, khuyết tật, hoặc giới tính.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 406-444-1101

### 繁體中文 (Chinese)

遵守適用的聯邦民權法律規定，不因種族、膚色、民族血統、年齡、殘障或性別而歧視任何人。

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 406.444.1101。

### Русский (Russian)

Shodair Children’s Hospital соблюдает применимое федеральное законодательство в области гражданских прав и не допускает дискриминации по признакам расы, цвета кожи, национальной принадлежности, возраста, инвалидности или пола.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 406-444-1101.

### 한국어 (Korean)

Shodair Children’s Hospital은(는) 관련 연방 공민권법을 준수하며 인종, 피부색, 출신 국가, 연령, 장애 또는 성별을 이유로 차별하지 않습니다.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 406.444.1101

### Українська (Ukrainian)

Shodair Children’s Hospital дотримується чинних федеральних законів про цивільні права і не допускає дискримінації за ознакою раси, кольору шкіри, національного походження, віку, інвалідності чи статі.

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 406.444.1101.

### 日本語 (Japanese)

Shodair Children’s Hospitalは適用される連邦公民権法を遵守し、人種、肌の色、出身国、年齢、障害または性別に基づく差別をいたしません。

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。406.444.1101

## Deutsch (German)

Shodair Children's Hospital erfüllt geltenden bundesstaatliche Menschenrechtsgesetze und lehnt jegliche Diskriminierung aufgrund von Rasse, Hautfarbe, Herkunft, Alter, Behinderung oder Geschlecht ab.

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.  
Rufnummer: 406.444.1101

## يسراف (israF)

Shodair Children's Hospital قوقح نيناوق زا لاردف يندم ساسا رب  
بضیعت هنوگچیه و دنک یم تیعبت هطوبرم تیسنج ای یناوتان، نس، بیتیم  
تیلصا، تسوپ گنر، داژن دوش یمن لیاق دارفا

تالیهست، دینک یم وگتفگ یسراف نابز هب رگا: هجوت اب. دشاب یم مهارف  
امش یارب ناگیار تروصب ینابز 406.444.1101 دیریگب سامت

## Français (French)

Shodair Children's Hospital respecte les lois fédérales en vigueur relatives aux droits civiques et ne pratique aucune discrimination basée sur la race, la couleur de peau, l'origine nationale, l'âge, le sexe ou un handicap.

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 406.444.1101.

## ภาษาไทย (Thai)

Shodair Children's Hospital  
ได้ ปฏิบัติตามรัฐธรรมนูญดีดี าน สิทธิที่เหมาะสม  
และไม ได้ แบง แยกทางชาติพันธุ์ สีผิว เชื้อ ชาติ อายุ  
ความทพพลภาพ หรือเพศ

เรียน:

ถ้า คุณพูดภาษาไทยคุณสามารถใช้ บริการช้ วยเหลือ  
ทางภาษาได้ ฟรี โทร 406.444.1101

## Հայերէն (Armenian)

Shodair Children's Hospital ք հետևում է քաղաքացիական  
իրավունքների մասին գործող դաշնային օրենքներին և  
խոչընդոտում չի ցուցաբերում՝ ստեղծելի, սեռի, գույնի,  
ազգային պատկանելության, տարիքի, հասնունի և անհատական կյանքի

սեռի հիման վրա:

ՈՒՇԱԴԻՈՒԹՅՈՒՆՆԵՐ՝ Եթե խոսում եք հայերեն, ապա ձեզ  
անվճար կարող են տրամադրվել լեզվական աջակցության  
ծառայություններ: Զանգահարե՛ք 406.444.1101

## Italian

Shodair Children's Hospital è conforme a tutte le leggi federali vigenti in materia di diritti civili e non pone in essere discriminazioni sulla base di razza, colore, origine nazionale, età, disabilità o sesso.  
406.444.1101

## Norwegian

Shodair Children's Hospital overholder gjeldende føderale lover om borgerrettigheter og diskriminerer ikke på grunnlag av etnisitet, farge, nasjonal opprinnelse, alder, funksjonshemning eller kjønn. 406.444.1101

## Dutch

Shodair Children's Hospital voldoet aan de geldende wettelijke bepalingen over burgerrechten en discrimineert niet op basis van ras, huidskleur, afkomst, leeftijd, handicap of geslacht. 406.444.1101

## Tagalog - Filipino

Shodair Children's Hospital sa mga naaangkop na Pederal na batas sa karapatang sibil at hindi nandiskrimina batay sa lahi, kulay, bansang pinagmulan, edad, kapansanan o kasarian. 406.444.1101



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Shodair Children's Hospital  
provides mental health and  
genetic services across  
Montana regardless of  
one's ability to pay.

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